



## Age Friendly Island Public Forum

### Feedback – July 2017

**Total number of Public Attendees: 37 supported by an additional 11 representatives (Amey Waste, Island Roads, Community Action, Alzheimer’s Society, Community Navigators, Action on Hearing Loss, Age UKIW)**

**1. Outdoor Spaces:** Each forum discussed what worked well and what could be improved under each of the headings. Below are the common themes.

<b>Green Spaces and Walkways</b>	
<b>What works well.....</b>	<b>Even Better If.....</b>
<ul style="list-style-type: none"> <li>- Many accessible walks identified</li> <li>- Role of Local Area Co-ordinator in supporting e.g. getting more benches</li> <li>- Good that money has been found to repair seawall at Colwell</li> <li>- Tarmacked paths make access easier</li> </ul>	<ul style="list-style-type: none"> <li>- Cycleways can be accessible at the beginning but not the end.</li> <li>- Bridlepaths can be overgrown, rubbish, dog poo etc.</li> <li>- Equality Duty not always applied. How do individuals raise concerns?</li> <li>- Shared pathways: causing confusion....need to think pedestrian as well as bike, sometimes a deterioration of quality of footpath</li> <li>- Need to identify where places to eat and loos are on a walk</li> </ul>
<b>Pavements</b>	
<b>What works well.....</b>	<b>Even Better If.....</b>
<ul style="list-style-type: none"> <li>- Recognition where there have been improvements: Resurfacing by Island Roads making a big difference</li> <li>- Ryde felt to be generally Age Friendly (despite the hills!)</li> <li>- Positioning of street furniture felt to be generally good in West Wight</li> </ul>	<ul style="list-style-type: none"> <li>- Problems with cars parking on pavements and blocking movement for all ages, leading to people walking in busy roads and difficulty for people with partial sight</li> <li>- Quality of pavements not always consistent and cracked dropped pavements, impact on wheelchair users</li> <li>- A boards in different places each day leading to difficulty for people with partial sight</li> <li>- AFI Training for Island Roads staff and shops.</li> <li>- Crossings have lost their ‘beep’ making it difficult</li> <li>- Lack of dropped kerbs on Riverway Industrial Estate making access to commercial sites difficult</li> </ul>
<b>Public Loos</b>	
<b>What works well.....</b>	<b>Even Better If.....</b>
<ul style="list-style-type: none"> <li>- Recognising where it is working well: (some Town and Parish Councils making it a priority, Seaclose Park-Dementia Friendly, Community Toilet Scheme in Newport with McDonalds, Seaview Hotel, Bembridge, West Wight felt loos clean in general, Moa Place cubicles are good size,</li> </ul>	<ul style="list-style-type: none"> <li>- Mixed understanding of responsibilities in the up keep</li> <li>- Signage not always clear</li> <li>- Accessibility very varied</li> <li>- Anti social behaviour leading to closures</li> <li>- What possibilities are there to extend the number of loos available</li> </ul>

disabled loo at Colwell clean and can park with blue badge, Bonchurch, Niton-taken over by volunteers)	
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Next steps:

- Collate up to date information about Public Loos covering roles and responsibilities, where and how to get a RADAR key, basic details of how a Community Scheme works
- Collate up to date information on how to report problems with pavements, including A Board signage, how to find out when your pavements/roads are being fixed, rules of how blue badges work, develop materials to promote responsible parking
- Link up information about places to eat, accessible walks and loos

Other themes that came up:

- Number of banks closing
- Access to Doctors Appointments
- Enabling Town and Parish Council representative at next round of forums to hear discussion.

For full transcript of individual forum feedback, please contact Helen Lewis.

## 2. Review of Ageing Better Programme

Attendees at Newport and Ryde reviewed Ageing Better Projects. Sorted in different ways. Evident that more promotion of what projects there are needs to happen. Possible gaps in provision identified:

- Information about help with animals belonging to older people-Cinnamon Trust
- Transport: help to set up minibuses like FYT bus
- Exercise programme (in between chair and Zumba. Hula? Tai Chi? Juggling?)
- Luncheon Clubs (previously established but not funded)
- Information being directed to person Straight away (better joined up services and awareness of this)
- Care Comrades: ex service (firefighters etc) visiting other 'family' members. Could also be regional e.g. Caledonian.
- Build on Neighbourhood Watch: more neighbourly than just fighting crime
- Discharge from hospital into care home (cottage hospitals)
- Care in the Home: increase allocated time
- Care Homes: standards, costs, respect by staff (language barriers)

## 3. Amey Waste Services: Karen Elliott and Gill Mulcahy attended all three forums. Highlights of discussion include:

- Dog mess can go in any bin, not just red ones
- You can get stickers to go on the side of the recycling bin to help remind you of what can be recycled

Karen from Amey will attend Ryde and Newport (evening) Forums in September to allow more queries to be raised.

## 4. Any other business

Cheryl Soutar (Community Action) promoting Rally Round <https://rallyroundme.com/> Rally Round is a free and secure online tool that allows family members, friends and carers to organise support for someone they care about.

A recommendation from an attendee: Wight Hearing Centre in Shanklin doing private ear syringe for £45.

**Quarter 3 Forum Dates:** The ones in Yellow are new for Quarter 3.

Date:	Time:	Venue:	Travel Information:
Tuesday 12 <sup>th</sup> September	10.30- 12.30	Riverside Centre, NEWPORT	10 minute walk from Newport Bus Station. Access by car via Fairlee and Seaclose due to ongoing bridge closure.
Tuesday 12 <sup>th</sup> September	4:30pm- 6:30pm	Riverside Centre, NEWPORT	10 minute walk from Newport Bus Station. Access by car via Fairlee and Seaclose due to ongoing bridge closure.
Thursday 14 <sup>th</sup> September	10.30- 12.30	All Saints Church, Queens Road, RYDE	Free car park available. Bus stop directly outside the church on Queens Road.
Wednesday 20 <sup>th</sup> September	1:30- 3:30	Sandown Library, High Street, SANDOWN	Parking: Long stay, Station Avenue Sandown. Bus routes 2,3 and 8 go through Sandown. Victoria Road stop. Access upstairs via a lift.
Thursday 21 <sup>st</sup> September	10.30- 12.30	West Wight Sports Centre, FRESHWATER	Paid for car park on site. Bus stop on School Green Road, Route 7.
Thursday 21 <sup>st</sup> September	2-4	Cowes Community Club, Park Road, COWES	Free car park. Bus stop Recreation Ground, Park Road.

If you would like to be added to our Mail Chimp Newsletter for details of events, please let me know.

If you know of another group of people that would like to find out more about Age Friendly Island (e.g. Coffee mornings, social events), please contact Helen Lewis, AFI Development Officer on 525282 or [helen.lewis@ageukiw.org.uk](mailto:helen.lewis@ageukiw.org.uk). Thank you.

For latest Age Friendly Island Information, please visit [www.agefriendlyisland.org](http://www.agefriendlyisland.org)

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